

digital mill

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SHELLEY SAFETY SERVICES
MR. STEFEN SHELLEY
4600 JOHNSTOWN — UTICA RD
JOHNSTOWN, OH 43031

January 10, 2005

Re: Excellent Service

Stefen,

I want to personally thank you for the excellent service that you have provided for Digital Mill. As you know, Digital Mill is a sign company, and we rely on the safe storage of our electronic files. When you performed your safety evaluation of Digital Mill you brought to light many aspects that we had overlooked, specifically the threat of flooding. We took the proper actions to remedy the concerns that you had notified us about, which ended up saving us thousands of dollars.

We recently experienced a substantial flood in our office. Thanks to Shelley Safety Services nothing was damaged, and our computer systems survived what would have been a total loss.

Sincerely,

Barry Lowther